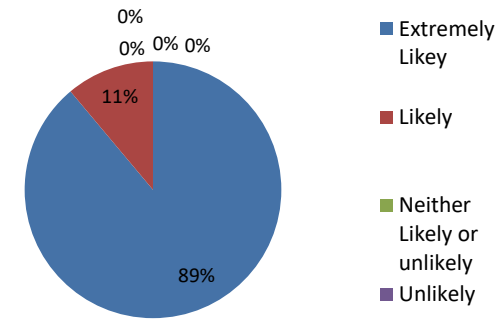


Period: August 2024
No. of Surveys: 36

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	32	4	0	0	0	0	36
Extremely Likey	32	0	0	0	0	0	
Likely	0	4	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely****Because doctor understand and treat very well. Nurse is good as well**I have been with the practice my whole life and have always received friendly & Efficient help from both GP & Receptionists **Dr. Respond to concerns and is patient surgery accessible. Receptionists polite and caring.**Very Good service but sometimes have to wait on the phone, but otherwise all the things are good.**Most of the times it is easy to get an appointment. Staff are helpful esp. the receptionists.*Staff are very friendly and try their best to get an appointment. Doctors are very good with my children and through with advice given.**I have been with this GP for more than 20 years.**Because provide great service.**Very good surgery.*8Because surgery is reliable and been coming to this surgery since I was small. Doctors understands very well.**Doctors really look after and explain everything also nurse is good as well.*8Reception staff really helpful and always give appointment when we need.**Doctors are Brilliant and Receptionists are really good professional and availability is very convenient.**Happy here as get to see doctor when require don't have to wait weeks.**Because GPs understand very well and provide best care, Reception always try and fulfill patients demands.**I am very happy with all staff and get appointment when I need.**The care I receive is always professional, timely and compassionate. The GP listens attentively, explain things clearly and makes me feel comfortable and well informed about my health. The practice is also efficient & the appointments are easy to book.**Very good service, Receptionists always help.**Very polite and kind reception staff> Always listen to my query and try and deal with it same day. Excellent Service.**Because I never had any complaint about anything. Staff and doctors are so good and kind. Will never change my Surgery as it's the Best>**Brilliant Reception Staff and always helpful. Great surgery with Great Staff.**I am happy because get appointment to see GP quickly and the Doctor is very good. Also reception staff are friendly and helpful.**Always get an appointment When I need. Receptionists are great help.**As Always the treatment service is great and very helpful. The Nurses are great. The Receptionists(Both) are great and very friendly.**My GP looks after me and my son so well particularly Dr S. She Always get in touch with me and informed me my results etc. Receptionists are so nice and approachable. I would highly recommend my GP.**Always listen and always got time very good doctor**Can get appointments, friendly practice staff. Doctors listen to concern makes recommendation if required. receptionists always phone in homly manner.**Reception staff is good.**Very professional staff and always look after their patients.**Can't thank enough each and everyone in this surgery as everyone look after so much. Get appointment and see GP who provide best Care.**Receptionista are really helpful and give appointment when need really appreciate.**Everyone very good in this surgery and provide best care.**We can always get an appointment around the time we do not have to wait weeks. There is information always helpful friendly staff from reception to the doctors and nurses.**Excellent service. Listen and then explain to you clearly. You get to see the doctor. You wait to see doctor. All the staff are well trained. Very Good.** I am very happy with GP Practice, with the Doctors and nurse and all staff. I have been patient for 20 years and I am well looked after.** I would recommend them to anyone as they are very understandable and patient to my needs and take their time to listen.

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to